



## GENERAL CONDITIONS

1. Application  
These general conditions apply to all offers and agreements with Inter2Face BVBA, having its registered offices at Persilstraat 51E/401, 3020 Herent (Belgium), hereinafter "i2f". They are assumed to be accepted with the placement of an order with i2f. I2f reserves the right to modify these general conditions at any time. Notification to the client is done through publication on the website <http://inter2face.com>.
2. Terms of payment  
The invoices of i2f are payable immediately at delivery, unless explicitly determined otherwise. Any protest against an invoice must be sent by certified mail within 7 days after receipt of the invoice. In case of a late payment, i2f is automatically and without prior notice entitled to the payment of interests at the rate of 10%. Notwithstanding its right to claim an indemnity for the actual damages it has suffered in case of a late payment, i2f is automatically and without prior notice entitled to the payment of a fixed indemnity of 40 EUR and a lump sum amount of 10% of the invoiced amount with a minimum of 125 EUR.
3. Non-payment  
i2f reserves the right to discontinue rendering services when the client does not comply with the terms of payment referred to in Article 3.
4. Transfer of property  
All delivered goods with accessories remain the property of i2f until full payment of the selling price with all extra's (expenses, taxes, interest etc.). They can be reclaimed by i2f even if they remain with a third party. The risk concerning the goods however passes with the delivery.
5. Surveillance on site  
The client guarantees the safe storage of material, delivered by i2f during the works and until completion. He is responsible for controlling the access to the site. In case of theft or damage of material by the non-observance of this condition, the client is answerable for compensation of the damage.
6. Rental of material  
Whenever i2f rents out material, it remains its property. The client commits himself to return the material in a flawless condition. If he fails to do this, he will indemnify i2f to the amount of the selling price, if necessary less the already paid rental price.
7. Cancellation by the client  
If the client cancels a commission for the supply of products or services which had been officially assigned to i2f, he is obliged to pay an indemnification to i2f of 25% of the value of the ordered products and services.
8. Force majeure  
In case of fire, natural disaster, strike,... (non-restrictive summary), i2f is entitled to cancel the agreement or to adapt the implementation to the changed circumstances, without any obligation of indemnification
9. Freedom of choice in materials  
For turnkey projects i2f reserves the right to deviate from its synoptic drawings and the selection of material, mentioned in its offer. I2f guarantees that the selected material is in conformity with the desired application and at a comparable price.
10. Price increase  
If one of i2f's suppliers increases his price(s) with 5% or more between the time of the offer of i2f and the time of the order by the client, i2f reserves the right to charge this increase to the client.
11. Terms of guarantee  
In the case of turnkey projects a guarantee of one year is applicable on the durability and good operation of the combination made by i2f of diverse components and their application. This period begins from the date on which the mission can reasonably be considered as ended, irrespective of the date of the formal completion. The guarantee is invalid when the client has not fulfilled his obligations, mentioned in article 12 below, or when it appears that an external circumstance or a third party has caused damages or malfunctioning.  
In case i2f resells or rents hardware from third party manufacturers, only the terms of guarantee of the manufacturer apply. If needed, i2f assists the client in appealing to these terms, however without granting any addition or modification to them. The costs involved in this appeal (e.g. shipping costs, relocation costs) are at the client's expense.  
A guarantee of 3 years from the date of purchase is applicable on the hardware entirely manufactured by i2f, specifically i2f MediaBox, for faulty materials and construction faults. I2f can decide in a discretionary manner whether it will replace or repair the device.  
The client returns the hardware device at his own expense to i2f unless it has been explicitly agreed that services will be rendered on site.  
For the software of the product set i2f Media Products, the liability of i2f is determined by the licence terms, signed by the client or accepted by putting the software into service, and by the specific conditions set out in the order form.
12. Due diligence  
The client commits himself to administering the delivered material at all times with due diligence and to taking the necessary precautions to prevent damage. Among other things, he takes care of sufficient ventilation, a regular power supply without extremes and prevention of moisture, excessive cold and excessive heat. He takes all the necessary precautions to protect and maintain sensitive electronic equipment. Damage as a consequence of the non-observance of these conditions and damage following an improper or incorrect use, normal wear, accidents or vandalism are at the client's expense.
13. Client service  
Services of i2f can comprise among other things: a training of a limited number of persons designated by the client, assistance in the application of the software of i2f, a tailor-made manual for the operation, maintenance and promotion of the life span of the supplied installation. Any other service can be agreed upon between the client and i2f. For any after-sales service, unless explicitly determined otherwise, an appropriate fee or hourly rate is stipulated.
14. Documentation  
All documentation and information that i2f makes available on its website or in the form of brochures, manuals and the like, has been compiled to the best of its ability and can be modified at any time. I2f cannot be held responsible for possible gaps, errors or misprints.
15. Intellectual property  
The intellectual property rights on the software set i2f Media Products belong to i2f or to third parties with whom i2f has concluded an agreement in this regard. The client acquires no control over these rights other than the user rights explicitly conferred to it by the licence terms and, if applicable, by the specific conditions attached to the order.
16. Territorial jurisdiction and applicable law  
The Belgian laws are applicable. In the event of a dispute, only the courts of Leuven are competent. The invalidity of one or more provisions does not imply the invalidity of the agreement in itself.

